

Questions for Coalition Cyber Insurance and (Optional) Technology Errors & Omissions Insurance

Responses to the questions below are necessary to obtain a quotation for Cyber insurance from Coalition and, if desired, Technology Errors & Omissions coverage. After a quotation for insurance is bound, the *Named Insured* will be asked to electronically sign an application populated with the responses from the questions below.

GENERAL INFORMATION

NAMED INSURED

WEBSITE DOMAIN(S)

| ADDRESS | CITY | PROVINCE | ZIP |
|----------|---------------------|---|--|
| INDUSTRY | NUMBER OF EMPLOYEES | REVENUE expected over next 12 months \$ | GROSS PROFIT / NET REVENUE expected over next 12 months \$ |

ATTESTATION QUESTIONS

1 Within the last 3 years has *Named Insured* suffered any cyber incidents resulting in a claim in excess of CAD 25,000? No Yes

If YES, please explain the cyber incidents and/or claims.

2 Is the *Named Insured* aware of any circumstances that could give rise to a claim under this insurance policy? No Yes

If YES, please explain the circumstances and/or potential claims.

3 Does the *Named Insured* enable disk encryption on laptops, desktops, and other portable media devices? No Yes Sometimes

4 Does *Named Insured* accept credit cards or collect Personally Identifiable Information (PII) or Personal Health Information (PHI) from its customers? (This does not include employees of *Named Insured*.) No Yes

4a How many payment card numbers (credit cards, debit cards, etc.) does *Named Insured* store, process, transmit, or have access to?

No records Less than 100,000 100,000 – 500,000 500,000 – 1,000,000 Over 1,000,000:

4b How many customer PII or PHI records does the *Named Insured* have?

No records Less than 100,000 100,000 – 500,000 500,000 – 1,000,000 Over 1,000,000:

5 Does *Named Insured* have procedures to back up, archive, and restore sensitive data and critical business systems? No Yes N/A

6 Does *Named Insured* require dual control when transferring funds in excess of CAD 25,000? No Yes N/A

7 Within the last 3 years, has the *Named Insured* been subject to any complaints concerning the content of its website, advertising materials, social media, or other publications? No Yes N/A

If YES, please explain the cyber incidents and/or claims.

8 Does the *Named Insured* have procedures to remove content (including third-party content) that is libelous, infringing, or otherwise controversial? No Yes N/A

9 Will *Named Insured* have an active technology errors and omissions policy concurrent with this insurance policy? (FOR INDUSTRIES REQUIRING TECHNOLOGY E&O ONLY. FOR E&O/MPL REQUIRED INDUSTRIES, REPLACE “technology errors and omissions” with “errors and omissions or miscellaneous professional liability”)

* Dual control for transferring funds refers to a process by which a transfer must be approved or confirmed by someone other than the initiator of the transfer.

All questions on page 1 must be completed for both standalone Cyber insurance and Technology Errors & Omissions coverage.
Questions below are required only for Technology Errors & Omissions coverage.

TECHNOLOGY ERRORS & OMISSIONS QUESTIONS

1 Please describe the company's use of technology in delivering its product and/or services.

2 Within the last 3 years has *Named Insured* been subject to a dispute or claim arising out of a technology error or omission in excess of CAD 25,000? No Yes N/A

3 Is *Named Insured* operating as a managed service provider (MSP), or does *Named Insured* participate directly in or sell technology products/services designed for any of the following industries? No Yes

- | | | |
|---|--|---|
| <ul style="list-style-type: none"> Adult Entertainment Automotive Aviation Blockchain Cannabis Cryptocurrency | <ul style="list-style-type: none"> Financial Services Gambling Healthcare Internet of Things Military/Defense Payment Processing | <ul style="list-style-type: none"> Point of Sale (POS) Software/ Hardware/Reseller Professional Services (Legal, Medical, A&E, or other licensed professional services) |
|---|--|---|

4 How often are *Named Insured* services provided by written agreement or contract? 100% of agreements or contracts
≥ 50% of agreements or contracts
< 50% of agreements or contracts
0% of agreements or contracts

5 Identify the standard risk mitigating clauses or methods contained within (insured's) agreements or contracts. (Select all that apply)

- | | |
|---|--|
| <ul style="list-style-type: none"> a. Customer acceptance / final sign off b. Disclaimer of warranties c. Hold harmless agreements that benefit the <i>Named Insured</i> d. Limitation of liability | <ul style="list-style-type: none"> e. Exclusion of consequential damages f. Indemnification clause g. Binding mandatory arbitration h. Project phases / milestones |
|---|--|